

Terms and Conditions

1. Introduction

Welcome to KOOOL SA! These Terms and Conditions govern your use of our website www.kooool.co.za and the purchase of products from us. By accessing our website or making a purchase, you agree to comply with and be bound by these terms.

2. Eligibility

To use our website and purchase products, you must be at least 18 years old, or have the consent of a parent or guardian.

3. Products

We offer a range of products designed for children. All products are subject to availability, and we reserve the right to limit quantities.

4. Pricing and Payment

Prices are listed in South African Rands and are subject to change without notice. We accept various payment methods, including [credit/debit cards & Payfast]. Taxes and shipping fees will be added to the total cost of your order.

5. Orders

By placing an order, you make an offer to buy the products in your cart. We reserve the right to accept or decline any order for any reason, including availability and errors in product information.

6. Shipping and Delivery

We will ship your order to the address you provide. Delivery times and costs vary depending on your location and the shipping method chosen. We are not responsible for delays caused by shipping carriers.

7. Returns and Refunds

You may return most items within [number] days of receipt for a full refund, provided they are in their original condition and packaging. Please review our [Returns Policy] for detailed information on how to return items and the conditions that apply.

8. Product Descriptions

We strive to provide accurate descriptions and images of our products. However, we do not guarantee that the information is always accurate, complete, or current.

9. Privacy

Your privacy is important to us. Our [Privacy Policy] outlines how we collect, use, and protect your personal information. By using our site, you consent to our privacy practices.

10. Intellectual Property

All content on our website, including text, graphics, logos, and images, is owned by or licensed to [Your Shop Name] and is protected by intellectual property laws. You may not use any content from our site without our express written permission.

11. Limitation of Liability

To the fullest extent permitted by law, [Your Shop Name] is not liable for any indirect, incidental, or consequential damages arising from your use of our website or the purchase of our products.

12. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of South Africa. Any disputes arising from these terms will be resolved in the courts of South Africa.

13. Changes to Terms

We may update these Terms and Conditions from time to time. Any changes will be posted on this page, and your continued use of our website constitutes your acceptance of the updated terms.

14. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at info@kool.co.za.